



11 June 2019

[Title] [First name] [Surname]  
[Address 1]  
[Address 2]  
[Address 3]  
[Suburb] [State] [Postcode]  
[COUNTRY]

Dear [Title] [Surname]

**Member Number:** [member number]  
**Product:** [Product name]

### Important information about your superannuation account

The Australian Prudential Regulation Authority (APRA) and the Australian Securities and Investments Commission (ASIC) have asked Trustees to ensure members are made aware of fees being charged to their superannuation account and being paid to third parties. Our records indicate an Adviser Service fee is being deducted from your account and paid to the adviser linked to your account.

### What in an Adviser Service fee?

The Adviser Service fee is an additional fee for services provided by a financial adviser to you. This fee would have been agreed between you or your employer (if you joined through your employer) and the financial adviser <Adviser Name>. You are currently paying <ASF%>p.a. of your account balance as an Adviser Service fee.

### What this means for you

From 1 July 2019 we will stop deducting the Adviser Service fee unless you provide an updated authority. You should discuss this letter with the financial adviser on your account and choose the option which is right for you. Please refer to the Member Booklet available at [www.arcmt.com.au](http://www.arcmt.com.au) for more information. Please be aware, we require the authority to be provided annually and this can be cancelled by you at any time. If you have chosen to pay the Adviser Service fee, we will send you a form to complete annually.

### Action is required

If you wish to continue to pay your Adviser the Adviser Service Fee, please complete and return the enclosed Adviser Service Fee Election Form to us in the enclosed Reply Paid Envelope or email a scanned copy of this form to [customerservice@tal.com.au](mailto:customerservice@tal.com.au). The financial adviser has been provided a copy of this letter.

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#### TAL Superannuation Limited

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GPO Box 5380, Sydney NSW 2001  
Level 16, 363 George Street  
Sydney NSW 2000

**Customer Service**  
P 1300 209 088  
F 1300 351 133  
E [customerservice@tal.com.au](mailto:customerservice@tal.com.au)

**W** [www.tal.com.au](http://www.tal.com.au)

**More information**

If you have any questions, please contact the financial adviser, <Adviser Name> or alternatively contact us with your Member Number [member number] on;

- Phone: 1300 209 088 (Monday to Friday 8.00am - 7.00pm (AEST/AEDT))
- Email: [customerservice@tal.com.au](mailto:customerservice@tal.com.au)

Yours sincerely

The logo for TAL, consisting of the letters 'TAL' in a bold, green, sans-serif font.

TAL Customer Service



# Adviser Service Fee Election Form

## 1. ACCOUNT DETAILS

**Member Number:** [member number]  
**Member Name:** [Title] [First name] [Surname]  
**Adviser Name:** [Adviser Name]

## 2. MEMBER DECLARATION

Please read the following acknowledgements carefully and, if you wish to maintain the current Adviser Service fee arrangement on this account, sign and date where indicated.

By signing this form, I:

- authorise the continued deduction of the Adviser Service fee,
- acknowledge the services the fee pays for are being received,
- acknowledge the services only relate to my superannuation account including any insurance cover attached to this account, and
- authorise TAL to make this payment to the financial adviser listed above on my behalf, as set out in the member declaration.

I would like to maintain the current Adviser Service fee as indicated below.

<ASF%>

Your signature

X

Date

/ /

Please return your completed Form in the enclosed Reply Paid Envelope. Alternatively, scan this form and email it to [customerservice@tal.com.au](mailto:customerservice@tal.com.au).

## CONTACTING TAL



[customerservice@tal.com.au](mailto:customerservice@tal.com.au)



1300 209 088 (Monday to Friday 8.00am – 7.00pm (AEST/AEDT))



[www.arcmt.com.au](http://www.arcmt.com.au)