

# Investment Update – 30 September 2024

TAL Life Limited ABN 70 050 109 450 AFSL 237848

## For Savings policy owners

The Investment Update should be read in conjunction with your Annual Statement and is provided by TAL Life Limited (TAL). It provides you with the information you need to understand the management, financial condition and investment performance of your investment option(s) and product.

Your Annual Statement provides details of your accumulated benefit entitlement, including details of opening and closing balances, transactions and your investment option(s).

If you would like a printed copy of this update or have any questions, please call us on 1300 209 088 or email <a href="mailto:customerservice@tal.com.au">customerservice@tal.com.au</a> quoting your policy number.

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# **Directory**

Issuer, Administrator, Insurer & Investment Manager TAL Life Limited
ABN 70 050 109 450 AFSL 237848

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#### Website

www.tal.com.au/existing-customers/investments-and-superannuation

## **Terms used in this Investment Update**

ABN Australian Business Number

AEST/AEDT Australian Eastern Standard Time/Australian Eastern Daylight Time

AFSL Australian Financial Services Licence
AFCA Australian Financial Complaints Authority

AML/CTF Act Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)

Business Day (From 1 October 2024) a day other than:

• a Saturday, Sunday or a day which is a public holiday in New South Wales

the weekday following the Boxing Day public holiday each year

Consumer Price Index

'TAL', 'we', 'us', 'our'

TAL Life Limited and any of its related bodies corporate

Unit Linked an investment option where policyholders purchase units, with each unit representing an equal

share of the underlying assets of the option. The value of each unit, i.e. the unit price, reflects

the market value of the underlying assets

'you', 'your', 'policyholder' Policy holder of a Life insurance investment contract

## **Important Information**

CPI

TAL, its related bodies corporate and their directors and associates do not guarantee any particular rate of return, the repayment of capital or income, that the objective of investment options will be achieved, or the performance of any of the products or investment options referred to in this Investment Update unless otherwise stated. They are not a bank deposit or other bank liability and are subject to investment risk including possible delays in repayment and loss of the interest and principal invested. Past performance is not a reliable indicator of future performance. The value of an investment may rise or fall with changes in the market.

The information contained in this Investment Update is general information only and does not constitute financial or taxation advice. It does not take into account your individual objectives, financial situation or particular needs (your circumstances). TAL recommends that you read the relevant Product Disclosure Statement or other offer documentation provided to you when you acquired this product, and consider obtaining independent financial and taxation advice specific to your circumstances before making any financial decision.

## How we manage your investment

#### **Processing of contributions and withdrawals**

Subject to regulatory approval (where required), we reserve the right to suspend or restrict the processing of some or all transactions where:

- in our absolute discretion, market disruptions or extraordinary circumstances mean that it would not be fair and reasonable in the interests of all policyholders to continue processing transactions;
- for whatever reason, we are unable to determine the unit price(s) at which transactions should be processed; or
- one or more investment options are illiquid in that they do not have sufficient assets that can reasonably be expected to be realised and converted into cash to satisfy redemption requests within the timeframe set by legislation.

The temporary suspension or restriction of processing of transactions will be lifted when the risk to policy owners has abated sufficiently to make it fair and reasonable to resume processing transactions.

Additionally, if we do not receive all the necessary information, we may reject an application for units in whole or in part until all completed information is received by TAL.

#### **Identification requirements**

The AML/CTF Act requires us to identify you and verify your identity when you make withdrawals from your investment. Generally, you will need to provide certain documents (such as a certified copy of your passport or current driver's licence) to establish or verify your identity. If you do not provide identifying documents, or if we are unable to adequately verify your identity, we may not be able to process your withdrawal. We may decide to delay or refuse any request or transaction, including by suspending the issue or withdrawal of units, if we are concerned that the request or transaction may breach any obligation of, or cause us to commit or participate in an offence under the AML/CTF Act. If we take this step, we will not be liable for any loss incurred by you.

## **Privacy**

The way in which TAL collects, handles, secures and discloses your personal information is set out in the TAL Privacy Policy which is available on our website <a href="https://www.tal.com.au/Privacy-Policy">www.tal.com.au/Privacy-Policy</a> or a copy is available free of charge on request.

TAL has processes in place to help to prevent unauthorised people from gaining access to your information. However, there are some steps that you can take to help protect your personal information from unauthorised access or use. The website of the Office

of the Australian Information Commissioner at www.oaic.gov.au contains useful information on how you can protect your personal information.

## How unit pricing works

The current process to determine unit prices may differ from any process description provided when this product commenced. Therefore, we provide this description of how our unit pricing process works currently. When you invest money in an investment option, your money is pooled together with that of other policy owners. TAL then uses this pool of funds to invest in assets which are managed on behalf of all policy owners. All units within each Unit Linked investment option have an equal value. Unit prices for these investment options are determined daily (for each Business Day) by dividing the total net asset value of the investment option by the number of units on issue within that investment option.

The net asset value of all investment options includes the market value of the assets (including provision for tax benefits that may arise in the future) and provisions for fees, taxes, transaction costs and any other expenses of the option. We use the most recent best estimate of these provisions in each day's net asset value. These estimates are updated regularly and may be subject to change.

## How non-unit linked pricing works

For non-unit linked options, income is credited to the policy through an interest rate, rather than movements in a unit price. The interest rate is declared annually.

## Withdrawals and benefit payments

TAL's current process is to calculate the withdrawal value using the latest available unit price or interim interest rate at the time of calculating the payment. This current process may differ from the benefit calculation procedure in your original product terms.

#### **Adjustments**

Very occasionally, errors occur that have a material effect on the value of your account. When this happens, TAL will adjust your account as follows:

- for policies that are still current, we will adjust the investment to ensure it is in the position it should have been had the error not occurred; and
- for policies that have exited, compensation may be paid where the adjustment to your account is at least \$5.

Where an exited policy has been overpaid, TAL may seek to recover the overpayment from you.

#### **Fees**

We will provide you with 30 days' prior written notice before introducing any additional fee(s) or before increasing existing fee(s) (other than CPI increases). Standard rounding practices apply to CPI increases to fees.

## About the investment information

#### **Investment management arrangements**

TAL invests contributions received into the investment option(s) that you have selected. These investment options form part of a life insurance policy issued by TAL. This has not changed. However, the assets supporting the investment options forming part of the policy are managed by a number of external fund managers. Please visit the <a href="Investment Philosophy webpage">Investment Philosophy webpage</a> for more information.

## **Performance returns**

Investment performance information as at 30 September 2024 is rounded to one decimal place. The calculation of performance returns is based on the movement of unit prices over the period reported. The performance returns shown are calculated after the deduction of any tax, asset management charge and investment costs attributable to the investment option and before the deduction of any other fees and rebates that may be applicable to your policy. Performance returns are the annual returns for the investment option as a whole.

For current investment performance information, see the 'TAL Performance Quarterly Reports' on the <u>Investment Updates</u> section of our website.

Past performance is not necessarily indicative of future performance.

#### **Asset allocations and benchmarks**

Asset allocations as at 30 September 2024 and 30 September 2023 for each of the investment options have been rounded to the nearest one decimal place. The actual allocations may vary from time to time due to market fluctuations and investment decisions. A limited portion of the investment portfolios may be held as cash for liquidity purposes. For current or further information about asset allocation benchmarks and minimum and maximum ranges, please contact your financial adviser, call us or see the 'TAL Asset Allocation Quarterly Reports' on the Investment Update section of our website.

#### **Investment in derivatives**

Derivatives such as futures, forwards, options and swaps (as applicable) may be used, within agreed limits, by the underlying investment managers in managing the various asset classes.

#### Changes to the investment options

TAL reserves the right to withdraw or close an investment option. We may also change any other aspect of any investment option that you invest in at any time. You will be notified in writing of any such change. If an investment option is withdrawn, we will transfer your investment to the nearest equivalent option available at that time.

## **Investment information as at 30 September 2024**

## TAL's investment objective and strategy

Products	TAL's investment objective	TAL's investment strategy
<ul> <li>Advance Asset Investment Bond (ADB)</li> <li>Bank Bond Ordinary (ULO)</li> <li>Bank Bond Superannuation (ULS)</li> <li>Blue Ribbon Executive – Savings (BEO)</li> <li>Blue Ribbon Executive – Super (BES)</li> <li>Blue Ribbon Investment Bond (BOB)</li> <li>Blue Ribbon Plus – Savings (BRO)</li> <li>Blue Ribbon Series – Savings (BOR)</li> <li>Blue Ribbon Series – Super (BSR)</li> <li>Blue Ribbon Super Bond (BSB)</li> <li>Bond - Unit Linked (UB4)</li> <li>Health Invest Salary Sacrifice (HES)</li> <li>Ordinary Unit Linked Bond (USO)</li> <li>Passport Ordinary (PO)</li> <li>Prestige Investment Bond (PBO)</li> <li>Prestige Superannuation Bond (PBS)</li> <li>TOWER Managed Investment Bond (TBO)</li> <li>TOWER Managed Super Bond (TBS)</li> <li>TOWER Savings Account (TSA)</li> <li>Unit Linked Bond – Series B (UBO)</li> <li>Unit Linked Reg Prem Ordinary (URO)</li> <li>Unit Linked Regular Premium (UL4)</li> <li>Unit Linked Super Bond (USS)</li> </ul>	To provide a product with a range of investment options from which you can make selections which are broadly suitable for your personal circumstances.	To invest in insurance policies which provide investment options consistent with our investment objective.
<ul> <li>Assurety Plan (AP)</li> <li>Assurety Superannuation Bond (ABS)</li> <li>BMA Bond (BND)</li> <li>Cap Guaranteed Ordinary Bond 1, 6 &amp; 7 (SBO)</li> <li>Capital Guaranteed Bond (OCG)</li> <li>Capital Guaranteed Super Bond (SBS, SCG)</li> <li>Employee Security Plan (ESP)</li> </ul>	To provide a product with modest investment growth.	To invest in insurance policies which provide investment options consistent with our investment objective.

•	Foundation Plan (FNP)
•	Growth Bonds (GB1)
•	Investment Account Series B (IA1,2,3,4&5)
•	Investment Account Series C (IA6,9 &IAA)
•	Ordinary Assurety Bond (ABO)
•	Personal Achievement Bond (PAS)
•	Personal Achievement Plan (PAP)
•	Regular Premium Plan – Savings (FCO)
•	Regular Premium Plan – Super (23F)
•	Single Premium Plan – Super (23S)
•	SPA Series Superannuation (SPS)
•	SPO Series Ordinary (SPO)

## **Investment performance**

**For the Unit Linked investment options**: The calculation of investment performance is based on the movement of unit prices over the period reported.

**For the non-Unit Linked options:** The calculation of investment performance is based on the interest rates declared over the period reported.

Not all investment options are available to all policy owners. Please refer to your Annual Statement or Policy/Disclosure document for details of the investment options available to your individual policy.

The 5- and 10-Year Compound Average Returns are detailed below, and the figures are rounded to one decimal place. Current 1, 3, 5 and 10 year performance returns are updated at the end of each quarter and may be obtained by visiting the <a href="Investment Updates">Investment Updates</a> on our website or contacting us.

Your individual returns, after taking into account transactions throughout the reporting period, are detailed in your Annual Statement.

Product*	Investment option	Compound Avera	ge Returns (%)
		5 Years to 30/09/2024	10 Years to 30/09/2024
Advance Asset Investment Bond (ADB)	TAL Balanced Ordinary Series 1	4.0	4.8
	TAL Balanced Growth	3.7	4.5
Assurety Plans – Ordinary <sup>3 4</sup> (AP)			
Ordinary Assurety Bond <sup>3</sup> (ABO)	TAL Capital Guaranteed <sup>5</sup>	1.8	2.2
Regular Premium Plan – Savings (FCO)			
Assurety Plans – Super <sup>3 4</sup> (AP)	TAL Capital Guaranteed <sup>5</sup>	2.2	2.7
Assurety Superannuation Bond (ABS)	TAL Capital Guaranteed <sup>5</sup>	2.2	2.7
Bank Bond Ordinary (ULO)	TAL Bank Portfolio	1.2	3.1
Bank Bond Superannuation (ULS)	TAL Bank Portfolio	1.7	3.3
Blue Ribbon Executive – Savings (BEO)	TAL Balanced Growth	3.7	4.5
(policies commenced pre June 2001)	TAL Capital Assured <sup>27</sup>	1.8	1.8
	TAL Cash	0.5	0.1
	TAL Conservative Balanced	2.3	3.3
	TAL Growth Maximiser	4.5	5.4
	TAL Security Focus	1.1	2.1
Blue Ribbon Executive – Savings (BEO)	TAL Balanced Growth	3.7	4.5
(policies commenced from June 2001)	TAL Capital Assured <sup>2 7</sup>	0.8	0.8
	TAL Cash	0.5	0.1
	TAL Conservative Balanced	2.3	3.3
	TAL Growth Maximiser	4.5	5.4

	TAL Security Focus	1.1	2.1
Blue Ribbon Executive – Super (BES) (policies commenced pre June 2001)	TAL Cash	0.7	0.3
Blue Ribbon Investment Bond (BOB)	TAL Balanced Growth	3.7	4.5
Blue Ribbon Plus – Savings (BRO)	TAL Capital Guaranteed <sup>5</sup>	0.2	0.6
Blue Ribbon Series – Savings (BOR)	TAL Cash	0.5	0.1
	TAL Conservative Balanced	2.3	3.3
	TAL Growth Maximiser	4.5	5.4
	TAL Security Focus	1.1	2.1
Blue Ribbon Series – Super (BSR)	TAL Capital Guaranteed <sup>5</sup>	0.6	1.1
Blue Ribbon Super Bond (BSB)	TAL Capital Guaranteed <sup>5</sup>	0.6	1.1
Unit Linked Bond – Ordinary (UB2)*	TAL Balanced Growth	3.3	4.3
Bond – Unit Linked – Ordinary (UB4)*	TAL Balanced Growth*	3.7	4.5
*Internal note: The multibond subset of UB2 and UB4 policies can only invest in Balanced	TAL Bank Portfolio	1.2	3.1
Growth & Bank Portfolio	TAL Cash	0.5	0.1
	TAL Ethical Growth	6.1	5.9
	TAL International Growth	7.0	7.4
	TAL Property Plus	4.3	6.7
Unit Linked Bond – Super (UB2)*	TAL Balanced Growth	5.3	6.2
Bond – Unit Linked – Super (UB4)*	TAL Security Focus	1.9	2.6
*Internal note: The multibond subset of UB2 and UB4 policies can only invest in Balanced	TAL Cash	0.7	0.3
Growth & Security Focus.	TAL Ethical Growth TAL International Growth	9.0	8.9
	TAL Property Plus	8.9 4.7	9.6 7.3
Capital Guaranteed Bond (OCG)	TAL Capital Guaranteed <sup>5</sup>	0.2	0.6
Cap Guaranteed Ordinary Bond (SBO)	TAL Capital Guaranteed <sup>5</sup>	1.6	1.8
Cap Guaranteed Ordinary Bond 1 (SBO)	TAL Capital Guaranteed <sup>5</sup>	4.5	4.5
Cap Guaranteed Ordinary Bond 6 (SBO)	TAL Capital Guaranteed <sup>5</sup>	1.1	1.3
Cap Guaranteed Ordinary Bond 7 (SBO)	TAL Capital Guaranteed <sup>5</sup>	1.1	1.3
Capital Guaranteed Super Bond (SCG)	TAL Capital Guaranteed <sup>5</sup>	0.6	1.1
Capital Guaranteed Super Bond (SBS)	TAL Capital Guaranteed <sup>5</sup>	1.9	2.2
Capital Guaranteed Super Bond 1 (SBS)	TAL Capital Guaranteed <sup>5</sup>	4.5	4.5
BMA Employee Security Plan (ESP)	Employee Security Plan	4.4	4.4
BMA Foundation Plan (FNP)	Foundation Plan	4.4	4.4
Growth Bonds – Ordinary (GB1)	TAL Capital Assured <sup>6</sup>	3.4	3.5
Growth Bonds – Super (GB1)	TAL Capital Assured <sup>6</sup>	4.1	4.2
Health Invest Salary Sacrifice (HES)	TAL Australian Shares	4.8	5.5
	TAL Balanced Growth	3.7	4.5
	TAL Cash TAL Conservative Balanced	0.5 2.3	0.1 3.3
	TAL Ethical Growth	6.1	5.9
	TAL Growth Maximiser	4.5	5.4
	TAL International Growth	7.0	7.4
	TAL Property Plus	4.3	6.7
	TAL Security Focus	1.1	2.1
Investment Account Series B – Ordinary (IA1 – 5)	TAL Capital Assured <sup>6</sup>	3.4	3.5

Investment Account Series B – Super (IA1 – 5)	TAL Capital Assured <sup>6</sup>	4.1	4.2
Investment Account Series C (IAA, IA6, IA9)	TAL Series C <sup>8</sup>	3.2	3.8
Ordinary Unit Linked Bond (USO) Unit Linked Bond – Series B (UBO)	TAL Conservative Balanced	2.3	3.3
Passport Ordinary (PO)	TAL Australian Shares	4.8	5.5
Prestige Investment Bond (PBO)	TAL Balanced Growth	3.7	4.5
(policies commenced pre June 2001)	TAL Capital Assured <sup>27</sup>	1.8	1.8
TOWER Managed Investment Bond (TBO)	TAL Capital Guaranteed 15	0.2	0.6
(policies commenced pre June 2001)	TAL Cash	0.5	0.1
TOWER Savings Account (TSA) (policies commenced pre June 2001)	TAL Conservative Balanced	2.3	3.3
(policies commenced presume 2001)	TAL Ethical Growth	6.1	5.9
	TAL Growth Maximiser	4.5	5.4
	TAL International Growth	7.0	7.4
	TAL Property Plus	4.3	6.7
	TAL Security Focus	1.1	2.1
Personal Achievement Bond (PAS)	TAL Capital Guaranteed <sup>5</sup>	1.6	2.0
Personal Achievement Plan (PAP)			
Prestige Investment Bond (PBO)	TAL Australian Shares	4.8	5.5
(policies commenced from June 2001)	TAL Balanced Growth	3.7	4.5
TOWER Managed Investment Bond (TBO) (policies commenced from June 2001)	TAL Capital Assured <sup>27</sup>	0.8	0.8
TOWER Savings Account (TSA)	TAL Cash	0.5	0.1
(policies commenced from June 2001)	TAL Conservative Balanced	2.3	3.3
,	TAL Crowth Marinian	6.1	5.9
	TAL International Crowth	4.5	5.4
	TAL International Growth  TAL Property Plus	7.0	7.4
	TAL Security Focus	4.3	6.7
	·	1.1	2.1
Prestige Superannuation Bond (PBS)  Regular Premium Plan – Super (23F)	TAL Cash  TAL Capital Guaranteed 5	0.7	0.3
,	'	2.2	2.7
Single Premium Plan – Super (23S)	TAL Capital Guaranteed 5	2.2	2.7
SPA Series Superannuation (SPS)	TAL Capital Guaranteed <sup>5</sup>	1.8	2.1
SPA2 Series Superannuation (SPS)	TAL Capital Guaranteed <sup>5</sup>	2.0	2.3
SPA4 Series Superannuation (SPS)	TAL Capital Guaranteed <sup>5</sup>	1.9	2.2
SPA5 Series Superannuation (SPS)	TAL Capital Guaranteed 5	1.9	2.2
SPO Series Ordinary (SPO)	TAL Capital Guaranteed <sup>5</sup>	1.5	1.7
SPO2 Series Ordinary (SPO)	TAL Capital Guaranteed <sup>5</sup>	1.7	1.9
SPO4 Series Ordinary (SPO)	TAL Capital Guaranteed <sup>5</sup>	1.6	1.8
SPO5 Series Ordinary (SPO)	TAL Capital Guaranteed <sup>5</sup>	1.6	1.8
TOWER Managed Super Bond (TBS)	TAL Capital Assured TAL Cash	2.3	2.3
Unit Linked Regular Premium (UL4)	TAL Balanced Growth	3.7	4.5
	TAL Cash	0.5	0.1
	TAL Ethical Growth	6.1	5.9
	TAL Growth Maximiser	4.5	5.4
	TAL International Growth	7.0	7.4
	TAL Security Focus	1.1	2.1
Unit Linked Reg Prem Ordinary (URO)	TAL Conservative Balanced	2.3	3.3
	TAL Conservative Balanced – Accumulation	2.3	3.3
Unit Linked Super Bond (USS)	TAL Conservative Balanced	3.2	4.5

\*The BMA Bond (BND) product concluded on 10/07/2024

<sup>3</sup>If a casual contribution is made, an Asset Management Charge of 4.2% p.a. applies to the portion of the account balance made up by the casual contribution for a period of up to 2 years. The returns have not had this asset management charge deducted and do not show the actual return for those investments to which this fee applies.

<sup>4</sup>If your policy is still within its 'Charging Period', an Asset Management Charge of 4.2% p.a. may apply for the remainder of the 'Charging Period'. Please refer to your Policy/Disclosure document for details on the Charging Period applicable to your Assurety Plan policy. For policies still within the 'Charging Period', the returns shown have not had this Asset Management Charge deducted and do not show the actual return for those investments to which this fee applies.

<sup>5</sup> The TAL Capital Guaranteed investment option is not Unit Linked. For this investment option, a declared crediting rate and interim crediting rate is determined each year at the crediting date. These crediting rates are net of taxes, charges, the deduction of investment costs, asset management charges and other fees and is rounded to one decimal place. The declared crediting rate is applied to the policy owners' account balances at the crediting date in respect of the year preceding the crediting date. Guarantees applying to the declared crediting rate are outlined in policy owners' original Policy/Disclosure documents.

Payments made to policy owners during the period between the application of declared crediting rates from one year to the next have the prevailing interim crediting rate applied to them. This is achieved by applying the prevailing interim crediting rate to the account balance and to any net contributions received from the date they are received, and allowing for any withdrawals made during the period, to the benefit payment date. The interim crediting rate applied during this period can be changed retrospectively at any time, but is guaranteed never to be negative. Past investment performance is not a guarantee or necessarily indicative of future investment performance.

<sup>6</sup>Note 6 applies to the Growth Bond and Investment Account Series B only The TAL Capital Assured investment option is not Unit Linked. For this investment option, a declared crediting rate and interim crediting rate is determined each year at the crediting date. These crediting rates are net of taxes and charges. The declared crediting rate is applied to the policy owners' account balances at the crediting date in respect of the year preceding the crediting date. The declared crediting rate is guaranteed never to be negative.

Payments made to policy owners during the period between the application of declared crediting rates from one year to the next have the prevailing interim crediting rate applied to them. This is achieved by applying the prevailing interim crediting rate to the account balance and to any net contributions received from the date they are received, and allowing for any withdrawals made during the period, to the benefit payment date. The interim crediting rate applied during this period can be changed retrospectively at any time, and may be negative if investment returns are poor.

<sup>7</sup>The TAL Capital Assured investment option is not Unit Linked. For this investment option, a declared crediting rate and interim crediting rate is determined each year at the crediting date. These crediting rates are net of taxes and charges. The declared crediting rate is applied to the policy owners' account balances at the crediting date in respect of the year preceding the crediting date. Guarantees applying to the declared crediting rate are outlined in policy owners' original Policy/Disclosure documents.

Payments made to policy owners during the period between the application of declared crediting rates from one year to the next have the prevailing interim crediting rate applied to them. This is achieved by applying the prevailing interim crediting rate to the account balance and to any net contributions received from the date they are received, and allowing for any withdrawals made during the period, to the benefit payment date. The interim crediting rate applied during this period can be changed retrospectively at any time, but is guaranteed never to be negative.

<sup>8</sup> The TAL Series C investment option is not Unit Linked. For this investment option, a declared crediting rate and interim crediting rate is determined each year at the crediting date. These crediting rates are net of taxes and charges. The declared crediting rate is applied to the policy owners' account balances at the crediting date in respect of the year preceding the crediting date. The declared crediting rate may be negative if investment returns are poor.

Payments made to policy owners during the period between the application of declared crediting rates from one year to the next have the prevailing interim crediting rate applied to them. This is achieved by applying the prevailing interim crediting rate to the account balance and to any net contributions received from the date they are received, and allowing for any withdrawals made during the period, to the benefit payment date. The interim crediting rate applied during this period can be changed retrospectively at any time, and may be negative if investment returns are poor.

## **Investment option profiles**

Asset allocations for 30 September 2024 and 30 September 2023 for each of the investment options are shown below, and have been rounded to one decimal place.

TAL Australian Shares				
Investment objective The option aims to provide high investment growth over the long term from a portfolio of Australian shares.			a portfolio of Australian	
Investment strategy	The option invests in a diversified ra	The option invests in a diversified range of Australian shares.		
Investment timeframe	5+ years	5+ years		
Risk and return profile	High	High		
Asset allocation	Asset class	Asset class 30 Sep 2024 (%) 30 Sep 2023 (%)		
	Australian shares	100.0	100.0	

<sup>&</sup>lt;sup>1</sup>This investment option is only available to policies which commenced prior to 1 October 1994.

<sup>&</sup>lt;sup>2</sup>This investment option is only available to policies which commenced on and from 1 October 1994.

TAL Balanced Growth, TAL Bala	nnced Ordinary Series 1 and Series 2		
Investment objective	The option aims to provide moderate to high investment growth over the long term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset class and property.	The option invests in a range of asset classes, with a strong emphasis on growth assets such as shares and property.	
Investment timeframe	5+ years		
Risk and return profile	Moderate - high		
	Asset class 30 Sep 2024 (%) 30 Sep 20		
Asset allocation	Australian fixed interest	13.5	13.9
	Australian shares	28.1	23.9
	Cash and short-term securities	2.8	3.6
	Commodities	4.9	5.0
	Infrastructure 5.0		
	International fixed interest 7.6 9.9		
	International shares 34.1 39.7		
	Property	4.0	4.0

TAL Bank Portfolio			
Investment objective	The option aims to provide modest investment growth over the medium term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset class cash and fixed interest.	The option invests in a range of asset classes, with a strong emphasis on defensive assets such as cash and fixed interest.	
Investment timeframe	3+ years		
Risk and return profile	Low – moderate		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian fixed interest	30.9	28.9
	Australian shares	11.6	11.1
	Cash and short-term securities	14.8	16.3
	Commodities	4.0	2.9
	Infrastructure 4.0 0.0		
	International fixed interest 19.2 21.8		
	International shares 12.5 16.0		
	Property	3.0	3.0

TAL Capital Assured			
Investment objective	The option aims to provide modest investment growth over the medium term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset class cash and fixed interest.	The option invests in a range of asset classes, with a strong emphasis on defensive assets such as cash and fixed interest.	
Investment timeframe	3+ years		
Risk and return profile	Low		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian fixed interest	36.0	35.7
	Australian shares	7.0	5.9
	Cash and short-term securities	22.6	24.3
	Commodities	4.0	3.0
	Infrastructure	4.1	0.0
	International fixed interest	20.8	23.7
	International shares	5.5	7.4
	Property	0.0	0.0

TAL Capital Guaranteed				
Investment objective The option aims to provide income over the short to medium term from a portfolio which invests in defensive assets such as cash and fixed interest.			a portfolio which invests in	
Investment strategy	The option invests predominantly in de securities issued in Australia.	The option invests predominantly in defensive assets with a strong emphasis on fixed interest securities issued in Australia.		
Investment timeframe	2 years	2 years		
Risk and return profile	Low – moderate			
Asset allocation	Asset class	Asset class 30 Sep 2024 (%) 30 Sep 2023 (%)		
	Australian fixed interest	100.0	100.0	

TAL Cash				
Investment objective	The option aims to provide cash returns ove and short-term securities.	er the short term from a portfoli	o that invests in cash	
Investment strategy	The option invests in cash and short-term se	The option invests in cash and short-term securities.		
Investment timeframe	1 year	1 year		
Risk and return profile	Low			
Asset allocation	Asset class	Asset class 30 Sep 2024 (%) 30 Sep 2023 (%		
	Cash and short-term securities	Cash and short-term securities 100.0 100.		

TAL Conservative Balanced, TAL Conservative Balanced - Accumulation			
Investment objective	The option aims to provide moderate investment growth over the medium to long term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset classes, with a broadly equal weighting to growth and defensive assets.		
Investment timeframe	3+ years		
Risk and return profile	Moderate		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian fixed interest	23.9	21.9
	Australian shares	19.1	16.0
	Cash and short-term securities	7.8	8.4
	Commodities	5.0	5.0
	Infrastructure	5.0	0.0
	International fixed interest	11.2	16.9
	International shares	25.0	28.8
	Property	3.0	3.0

TAL Ethical Growth			
Investment objective	The option aims to provide high investment growth over the long term from a portfolio of Australian shares with lower greenhouse gas emissions and more sustainable business practices on average than the overall Australian share market.		
Investment strategy	The option invests in a portfolio of Australian shares with lower greenhouse gas emissions and more sustainable business practices on average than the overall Australian share market. Among other things, this has resulted in a portfolio with approximately half of the carbon intensity compared to the Australian share market overall. In addition, investments in companies involved in the manufacture of tobacco products or controversial weapons are generally excluded.		
Investment timeframe	5+ years		
Risk and return profile	High		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian shares	100.0	100.0

Over the decades since the TAL Ethical Growth investment option commenced, expectations regarding ethical investing have changed, and will continue to change. Due to these changing expectations, TAL has, from time to time, adjusted how the TAL Ethical Growth fund is invested. TAL Ethical Growth is currently wholly invested in the Dimensional Australian Sustainability Trust managed by DFA Australia Limited and further information on the criteria applied to Dimensional Australian Sustainability Trust investments is available at dimensional.com/au-en.

TAL Growth Maximiser			
Investment objective	The option aims to provide high investment growth over the long term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests predominantly in growth assets such as shares and property.		
Investment timeframe	5+ years		
Risk and return profile	High		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian fixed interest	6.0	7.0
	Australian shares	33.2	30.1
	Cash and short-term securities	1.8	2.2
	Commodities	5.0	6.0
	Infrastructure	5.1	0.0
	International fixed interest	0.0	2.0
	International shares	44.9	47.7
	Property	4.0	5.0

TAL International Growth				
Investment objective	The option aims to provide high investme international shares.	The option aims to provide high investment growth over the long term from a portfolio of international shares.		
Investment strategy	The option invests in a range of internation	The option invests in a range of international shares.		
Investment timeframe	5+ years	5+ years		
Risk and return profile	High	High		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)	
	International shares	100.0	100.0	

TAL Property Plus				
Investment objective	The option aims to provide prope securities.	The option aims to provide property returns over the long term from a portfolio of property securities.		
Investment strategy	The option invests in a range of pr	The option invests in a range of property securities.		
Investment timeframe	5+ years	5+ years		
Risk and return profile	High	High		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)	
	Property	100.0	100.0	

TAL Security Focus			
Investment objective	The option aims to provide modest investment growth over the medium term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset classes, with a strong emphasis on defensive assets such as cash and fixed interest.		
Investment timeframe	3+ years		
Risk and return profile	Low to moderate		
	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
Asset allocation	Australian fixed interest	30.9	28.9
	Australian shares	11.6	11.1
	Cash and short-term securities	14.8	16.3
	Commodities	4.0	2.9
	Infrastructure	4.0	0.0
	International fixed interest	19.2	21.8
	International shares	12.5	16.0
	Property	3.0	3.0

TAL Series C			
Investment objective	The option aims to provide moderate investment growth over the medium to long term from a portfolio that invests in a range of asset classes.		
Investment strategy	The option invests in a range of asset classes, with a focus on defensive assets such as cash and fixed interest.		
Investment timeframe	3+ years		
Risk and return profile	Moderate		
Asset allocation	Asset class	30 Sep 2024 (%)	30 Sep 2023 (%)
	Australian fixed interest	32.9	31.4
	Australian shares	9.9	9.0
	Cash and short-term securities	17.7	20.0
	Commodities	4.0	2.9
	Infrastructure	4.0	0.0
	International fixed interest	19.8	22.4
	International shares	9.8	12.5
	Property	1.9	1.8

## **Changes to Strategic Asset Allocations**

The following changes to the strategic asset allocations for the TAL Balanced Growth, TAL Balanced Ordinary Series 1 and Series 2, TAL Bank Portfolio, TAL Capital Assured, TAL Conservative Balanced, TAL Conservative Balanced - Accumulation, TAL Growth Maximiser, TAL Security Focus and TAL Series C investment options were made:

- A new allocation to infrastructure
- Reductions in international fixed interest and international shares holdings

An increased allocation to Australian shares was also made to the strategic asset allocations for the TAL Balanced Growth, TAL Balanced Ordinary Series 1 and Series 2, TAL Conservative Balanced and TAL Growth Maximiser investment options.

These changes reflect asset manager BlackRock's updated assessment of the long-term opportunities in these asset classes, mindful of the risk, return and diversification requirements of each investment option.

# **General information**

## Information for investment bonds and plans

### The 125% Rule option

If you withdraw the account balance after 10 years, the investment is fully tax paid, provided in any one policy year you have not contributed more than 125% of the previous policy year's contributions. If, in any policy year, you have contributed more than 125% of the previous policy year's contributions, the 10 year tax paid period recommences for the whole investment. If you withdraw your investment during the first 10 years, a portion of the earnings on the investment must be declared as your assessable income for income tax purposes. Note that a credit for tax paid by TAL Life during that period may reduce the amount of income tax that you have to pay. The portion of the earnings that must be declared depends on the year in which the withdrawal is made:

## Year withdrawn Portion of earnings to be declared

After 10th year Ni

During 10th yearOne third of earningsDuring 9th yearTwo thirds of earningsUp to and including 8th yearAll of the earnings

The above information does not take into account your individual investment objectives, financial situation or particular needs. Please contact your financial adviser or taxation consultant for more information or advice.

#### Investment Accounts Series B and Series C - Annual Statement of Accounts

Please call us on 1300 209 088 or email us at <a href="mailto:customerservice@tal.com.au">customerservice@tal.com.au</a> if you would like to request a copy of the annual Statement of Accounts.

## **Contact us**

## **Enquiries**

If you have a general enquiry, call us on 1300 209 088, Monday to Friday between 8.00am – 7.00pm (AEST/AEDT). Alternatively, email us on <a href="mailto:customerservice@tal.com.au">customerservice@tal.com.au</a> quoting your policy number or write to us at the following address:

TAL Life Limited GPO Box 5380 Sydney NSW 2001

## **Complaints**

If you have an issue or complaint in relation to your investment, please contact our Customer Service Team on 1300 209 088, Monday to Friday, between 8.00am – 7.00pm (AEST/AEDT). Alternatively, you may wish to address your complaint in writing to:

Internal Dispute Resolution GPO BOX 5380 Sydney NSW 2001 customerservice@tal.com.au

We will attempt to resolve your complaint within 30 days (for non-superannuation related complaints) or 45 days (for superannuation related complaints) from the date it is received. If we are unable to resolve your complaint within the relevant timeframe, we will inform you of the reasons for the delay and let you know when we expect to provide a response to your complaint.

If your complaint is not resolved to your satisfisaction within the relevant timeframe from the date it is received, then, you can lodge a complaint with the Australia Financial Complaints Authority (AFCA). AFCA provides a fair and independent financial services complaint resolution that is free to consumers.

AFCA's contact details are as follows:

Online: <a href="www.afca.org.au">www.afca.org.au</a>
Email: <a href="mailto:info@afca.org.au">info@afca.org.au</a>

Phone: 1800 931 678 (free call within Australia)
Mail: Australian Financial Complaints Authority

GPO Box 3, Melbourne VIC 3001

Time limits may apply to complain to AFCA. You may wish to consult AFCA to find out when time limit relevant to your circumstances may expire.